UNITIL ENERGY SYSTEMS, INC.

DIRECT TESTIMONY OF LINDA S. MCNAMARA

New Hampshire Public Utilities Commission

Docket No. DE 08-015

September 12, 2008

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LIST OF SCHEDULES

| Schedule LSM-1: | Redline Default Service Tariffs |
|-----------------|--|
| Schedule LSM-2: | Non-G1 Class Retail Rate Calculations |
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| Schedule LSM-4: | Annual Update to Internal Administrative Costs |
| Schedule LSM-5: | Class Bill Impacts |

| 1 | I. | INTRODUCTION |
|----|-----|--|
| 2 | Q. | Please state your name and business address. |
| 3 | А. | My name is Linda S. McNamara. My business address is 6 Liberty Lane West, |
| 4 | | Hampton, New Hampshire 03842. |
| 5 | | |
| 6 | Q. | For whom do you work and in what capacity? |
| 7 | A. | I am a Senior Regulatory Analyst I at Unitil Service Corp. ("USC"), which |
| 8 | | provides centralized management and administrative services to all Unitil |
| 9 | | Corporation's affiliates including Unitil Energy Systems, Inc. ("UES"). |
| 10 | | |
| 11 | Q. | Please describe your business and educational background. |
| 12 | A. | In 1994 I graduated cum laude from the University of New Hampshire with a |
| 13 | | Bachelor of Science Degree in Mathematics. Since joining USC in June 1994, I |
| 14 | | have been responsible for the preparation of various regulatory filings, including |
| 15 | | changes to the default service charges, price analysis, and tariff changes. |
| 16 | | |
| 17 | Q. | Have you previously testified before the New Hampshire Public Utilities |
| 18 | | Commission ("Commission")? |
| 19 | А. | Yes. |
| 20 | | |
| 21 | II. | PURPOSE OF TESTIMONY |
| 22 | Q. | What is the purpose of your testimony in this proceeding? |

| 1 | А. | The purpose of my testimony is to present and explain the proposed changes to |
|----|------|--|
| 2 | | UES' Default Service Charge ("DSC") effective November 1, 2008, as reflected |
| 3 | | in the redline tariffs provided as Schedule LSM-1. |
| 4 | (| |
| 5 | III. | RETAIL RATE CALCULATIONS |
| 6 | Q. | What is the proposed Non-G1 Class DSC? |
| 7 | А. | As shown on Schedule LSM-1, Page 1, the proposed Non-G1 Fixed DSC is |
| 8 | | \$0.11239 per kWh for the Non-G1 Class for the period November 1, 2008 |
| 9 | | through April 30, 2009. The proposed Non-G1 Variable DSC for this same |
| 10 | | period are also shown on this page. |
| 11 | | |
| 12 | Q. | How does this rate compare to the current rate? |
| 13 | А. | The Non-G1 Fixed DSC of \$0.11239 per kWh is an increase of \$0.00948 per |
| 14 | | kWh from the current DSC of \$0.10291 per kWh. This increase reflects the |
| 15 | | higher contract costs for the period November 1, 2008 through April 30, 2009 |
| 16 | | compared to the contract costs for the current period, May 1, 2008 through |
| 17 | | October 31, 2008. |
| 18 | | |
| 19 | Q. | Please describe the calculation of the Non-G1 class DSC. |
| 20 | A. | Rate calculations for the Fixed and Variable DSC are provided on Schedule LSM- |
| 21 | | 2, Page 1. |
| 22 | | |

| 1 | | The Variable Charge is calculated by dividing the total costs for the month, |
|----------------------------|----|--|
| 2 | | including a partial reconciliation of costs and revenues through January 31, 2008 ¹ , |
| 3 | | by the estimated monthly Non-G1 kWh purchases. An estimated loss factor of |
| 4 | | 6.4% is then added to arrive at the proposed retail Variable Charges. The Fixed |
| 5 | | Charge is calculated in a similar manner, except that the calculation is based on |
| 6 | | totals for the entire six month period. |
| 7 | | |
| 8 | Q. | Have you provided support for the total forecast costs shown on Page 1, |
| | | |
| 9 | | line 2? |
| 9 10 | A. | line 2? The details of forecasted costs for the period November 2008 through April |
| | A. | |
| 10 | A. | The details of forecasted costs for the period November 2008 through April |
| 10 11 | A. | The details of forecasted costs for the period November 2008 through April 2009 are provided on Schedule LSM-2, Page 2. Line items for the various |
| 10 11 12 | A. | The details of forecasted costs for the period November 2008 through April 2009 are provided on Schedule LSM-2, Page 2. Line items for the various costs included in default service are shown and include: Total Non-G1 Class |
| 10 11 12 13 | A. | The details of forecasted costs for the period November 2008 through April 2009 are provided on Schedule LSM-2, Page 2. Line items for the various costs included in default service are shown and include: Total Non-G1 Class DS Supplier Charges, GIS Support Payments, Renewable Energy Credits |
| 10 11 12 13 14 | A. | The details of forecasted costs for the period November 2008 through April 2009 are provided on Schedule LSM-2, Page 2. Line items for the various costs included in default service are shown and include: Total Non-G1 Class DS Supplier Charges, GIS Support Payments, Renewable Energy Credits ("RECs"), Supply Related Working Capital, Provision for Uncollected |

¹ In its March 14, 2008 filing, UES provided the Non-G1 Class reconciliation balance as of January 31, 2008, as adjusted, in the amount of (\$236,956). UES apportioned the balance of (\$236,956) based on kWh over the twelve month period May 2008 through April 2009 as follows: (\$117,435) in May-October 2008 and (\$119,521) in November 2008-April 2009. As shown on Schedule LSM-2, Page 1, the reconciliation amount used in this filing is (\$119,521).

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| 1 | Q. | How much of the proposed rate is the result of RECs? |
|----|----|---|
| 2 | A. | For the Non-G1 class, total RECs for the period November 2008 through |
| 3 | | April 2009 is estimated to be \$755,581. From a retail rate standpoint, for the |
| 4 | | period, this calculates to be 0.00174 per kWh (0.00174 per kWh = |
| 5 | | (\$755,581 / 461,965,613) * (1 + 6.40%). |
| 6 | | |
| 7 | Q. | How is supply-related working capital calculated? |
| 8 | А. | UES has calculated supply-related working capital based on Total Non-G1 |
| 9 | | Class DS Supplier Charges plus GIS Support Payments, and based on RECs. |
| 10 | | |
| 11 | | Working capital for Total Non-G1 Class DS Supplier Charges and GIS |
| 12 | | Support Payments is calculated by multiplying the product of Total Non-G1 |
| 13 | | Class DS Supplier Charges plus GIS Support Payments and the number of |
| 14 | | days lag divided by 365 days (i.e. the working capital requirement) by the |
| 15 | | prime rate. This portion of the working capital calculation continues to use |
| 16 | | the 2005 Lead/Lag results pending Staff's investigation and report regarding |
| 17 | | the 2006 Lead/Lag Study. |
| 18 | | |
| 19 | | Working capital for RECs is calculated by multiplying the product of RECs |
| 20 | | and the number of days lead divided by 365 days (i.e. the working capital |
| 21 | | requirement) by the prime rate. UES and Staff have agreed to use 257.98 for |
| 22 | | the number of days lead associated with RECs payments for purposes of |

| 1 | | calculating DS rates, until such time that UES prepares a lead/lag study that |
|----|----|---|
| 2 | | incorporates RECs. |
| 3 | | |
| 4 | Q. | Has UES included its annual update to internal company administrative |
| 5 | | costs associated with providing default service? |
| 6 | А. | Yes. The updated internal company administrative costs associated with |
| 7 | | providing default service proposed for effect November 1, 2008 are provided |
| 8 | | on Schedule LSM-4. Pages 1 and 2 of Schedule LSM-4 are formatted |
| 9 | | identically to those submitted as part of the update last year. |
| 10 | | |
| 11 | | The Settlement Agreement in DE 05-064 allows UES to update these costs |
| 12 | | annually based on changes to labor costs and associated overheads. The labor |
| 13 | | hours allocated to DS reflect test year values and are not adjusted. UES has |
| 14 | | used an overhead rate of 101.25% based on the average for calendar year |
| 15 | | 2007. The updated labor costs by department are detailed on Schedule LSM- |
| 16 | | 4, Page 2 of 2. |
| 17 | | |
| 18 | | As shown on Page 1 of 2, the revised internal administrative costs associated |
| 19 | | with providing DS are \$70,834. \$28,386 of that amount is attributable to the |
| 20 | | Non-G1 class and \$42,447 is attributable to the G1 class. The current internal |
| 21 | | administrative costs associated with providing DS are \$69,051, with \$27,546 |
| 22 | | attributable to the Non-G1 class and \$41,505 attributable to the G1 class. |

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| 2 | | In its Non-G1 and G1 Class default service filing for rates effective November |
|----|----|---|
| 3 | | 1, 2007, Staff expressed concern that the 400 man-hours per year spent by the |
| 4 | | Energy Contracts department on default service related tasks appeared low. |
| 5 | | Staff and UES agreed to review whether the hours allocated to UES default |
| 6 | | service was appropriate. Until the matter was resolved, it was agreed that |
| 7 | | UES would continue to use 400 hours for the Energy Contracts department. |
| 8 | | |
| 9 | | In July 2008 UES and Staff agreed to a list of activities performed by Energy |
| 10 | | Contracts appropriate for inclusion in Default Service. Energy Contracts has |
| 11 | | begun to track Default Service related time going forward to better assess |
| 12 | | whether 400 hours is reasonable, or to aid in developing a more appropriate |
| 13 | | figure. |
| 14 | | |
| 15 | Q. | What is the proposed G1 Class DSC? |
| 16 | А. | Schedule LSM-1, Page 2, shows the proposed G1 Variable DSC of \$0.09799 per |
| 17 | | kWh in November 2008, \$0.10800 per kWh in December 2008, and \$0.12171 per |
| 18 | | kWh in January 2009. There is no fixed option DSC for the G1 class. |
| 19 | | |
| 20 | Q. | How do the G1 DSC compare to the current rate? |
| 21 | A. | The current DSC, based on a simple three-month average, is \$0.14797 per kWh. |
| 22 | | The proposed rate, based on a simple three-month average, is \$0.10923 per kWh. |
| | | |

1

| 1 | | This is a decrease of \$0.03874 per kWh, on average, from the current rate. The |
|----|----|--|
| 2 | | decrease reflects current market prices. |
| 3 | | |
| 4 | Q. | Please describe the calculation of the G1 class DSC. |
| 5 | A. | The rate calculations for the Variable DSC are provided on Schedule LSM-3, |
| 6 | | Page 1. The Variable Charge is calculated by dividing the costs for each month, |
| 7 | | including a partial reconciliation of costs and revenues through January 31, 2008 ² , |
| 8 | | by the estimated G1 kWh purchases for the corresponding month. An estimated |
| 9 | | loss factor of 4.591% is then added to arrive at the proposed retail Variable |
| 10 | | Charges. |
| 11 | | |
| 12 | Q. | Have you provided support for the total forecast costs shown on Page 1, |
| 13 | | line 2 of Schedule LSM-3? |
| 14 | A. | The details of forecasted costs for the period November 2008 through January |
| 15 | | 2009 are provided on Schedule LSM-3, Page 2. Line items for the various |
| 16 | | costs included in default service are shown and include: Total G1 Class DS |

² In its March 14, 2008 filing, UES provided the G1 Class reconciliation balance as of January 31, 2008, as adjusted, in the amount of \$429,961. UES apportioned the balance of \$429,961 based on kWh over the twelve month period May 2008 through April 2009 as follows: \$109,104 in May-July 2008, \$115,617 in August-October 2008, \$102,155 in November 2008-January 2009, and \$103,085 in February-April 2009. As shown on Schedule LSM-3, Page 1, the reconciliation amount used in this filing is \$102,155.

| 1 | | Supplier Charges, GIS Support Payments, Renewable Energy Credits |
|----|-----|--|
| 2 | | ("RECs"), Supply Related Working Capital, Provision for Uncollected |
| 3 | | Accounts, Internal Company Administrative Costs, Legal Charges, and |
| 4 | | Consulting Outside Service Charges. Working capital is calculated in a |
| 5 | | similar manner as that described for the Non-G1 Class. The updated internal |
| 6 | | administrative costs associated with providing default service are provided on |
| 7 | | Schedule LSM-4. |
| 8 | | |
| 9 | Q. | How much of the proposed rate is the result of RECs? |
| 10 | А. | For the G1 class, total RECs for the period November 2008 through January |
| 11 | | 2009 is estimated to be \$31,278. From a retail rate standpoint, for the period, |
| 12 | | this calculates to be 0.00145 per kWh (0.00174 per kWh = ($31,278$ / |
| 13 | | 22,521,007) * (1 + 4.591%). |
| 14 | | |
| 15 | IV. | BILL IMPACTS |
| 16 | Q. | Have you included any bill impacts associated with the proposed rate |
| 17 | | changes? |
| 18 | А. | Typical bill impacts as a result of changes to the DSC and base rates have been |
| 19 | | provided in Schedule LSM-5. |
| 20 | | |
| 21 | | Pages 1 through 3 provide a table comparing the existing rates to the proposed |
| 22 | | rates for all the rate classes. These pages also show the impact on a typical bill |

| 1 | | for each class in order to identify the effect of each rate component on a typical |
|----|----|--|
| 2 | | bill. |
| 3 | | |
| 4 | | Page 4 shows bill impacts to the residential class based on the mean and median |
| 5 | | use. Page 4 is provided in a format similar to Pages 1 through 3. |
| 6 | | |
| 7 | | Page 5 provides the overall average class bill impacts as a result of changes to the |
| 8 | | DSC. As shown, for customers who have not chosen an external supplier, the |
| 9 | | Residential class will increase about 5.8%. The General Service class will |
| 10 | | increase about 5.9%. Large General Service will decrease about (20.3%). |
| 11 | | Outdoor lighting will increase about 3.6%. |
| 12 | | |
| 13 | | Pages 6 through 11 of Schedule LSM-5 provide typical bill impacts for all classes |
| 14 | | for a range of usage levels. |
| 15 | | |
| 16 | V. | CONCLUSION |
| 17 | Q. | Does that conclude your testimony? |
| 18 | A. | Yes, it does. |